



### **Ticket Purchase**

Please read the ticket terms and conditions on this page before making your ticket purchase.

Thank you for supporting the Draper Amphitheater.

### **Ticket Sales Disclaimer**

All sales are final. No refunds will be offered. Ticket is only valid for the date and time originally purchased. A ticket is required for all guests to enter the venue. Children under 2 years of age are free of charge when sitting on the lap of a ticket holder.

### **Handling Charge**

A handling charge of \$3.00 per order (not per ticket) will be added to your total ticket order price. This is for all shows produced by the Draper Amphitheater.

### **Weather**

Events at the Draper Amphitheater will be held rain or shine. This is an outdoor venue, so please come prepared. No refunds will be offered for inclement weather. Umbrellas are not allowed during a scheduled performance in the venue. In the event it becomes necessary to cancel a show due to extreme weather, we will provide refund information at that time.

### **How do you receive your ticket?**

Once you have paid for your ticket on the website using a credit card, you will receive your tickets electronically via email. All tickets will have a bar code or QR code to be scanned at the venue gate for entry. You may display this code on your mobile device, or you will be able to print your tickets at your convenience. You will also receive an email from Draper Amphitheater with an additional link to print your tickets.

## **Seating**

All seating is reserved, both Front Chairs and Grass Tiers. Front Chairs are provided by the venue. For Grass Tiers, patrons are welcome to bring their chairs or blankets and sit in your designated reserved space. Gates will open one hour before show time unless otherwise indicated. General seating is on nice, wide, grassed tiers.

## **[Seating Chart](#)**

## **Security**

Each ticket is encrypted with a unique barcode OR QR code for security purposes. Each ticket must be scanned at the venue gate and approved before entrance is permitted. Once a ticket code is scanned at the venue, no more entries will be allowed for that ticket.

## **Food**

For each Draper City-sponsored show, a concession stand will be available featuring meals, a variety of snacks, drinks, and desserts. Patrons may bring a small cooler or picnic basket to enjoy during the performance (no larger than 18" x 18").

## **Parking**

Parking for the Draper Amphitheater is available in the onsite lot, as well as on both sides of the street in front of the venue (Vestry Rd.). There is also additional parking located around the venue. During some performances, Draper City may close or regulate parking in adjacent neighborhoods. At all times please be courteous when parking in neighborhoods. Draper City is not responsible for loss or damage while parked for a performance at the Draper Amphitheater.

## **What is Not Allowed**

Umbrellas, alcohol, tobacco, vaporizers, dogs/pets (we welcome service animals for people with disabilities), and containers/coolers larger than 18" x 18".

## **When do tickets go on sale?**

Tickets generally go on sale 3-4 months before the scheduled performance. Tickets may be purchased on the website or in person at Draper Parks and Recreation (12354 S. 800 E. Draper, UT).

**Can I purchase tickets at the door?**

There is no onsite box office, however, tickets are available for purchase online until show time. Tickets may sell out before the show date. We recommend buying as early as possible. This will also give patrons the best choice of seating options.

**Is the ticket purchase secure? What information do you store?**

All the sensitive information from your credit card stays with Credit Card Gateway, so venue staff never have access to it. The venue will receive your name, email address, and phone number, which we use to send you a link for your electronic ticket or to contact you if there is a problem.

**How do I receive the actual ticket(s)?**

Draper City uses a barcode or QR code for venue entrance. This code may be displayed on your mobile device or printed out for entrance at the venue. After purchase, click on the "Print Tickets" link to return and display your electronic ticket on your mobile device or print at home. You will also receive an email with a link that will display your electronic ticket.

**What happens if I take too long to complete my order?**

After 13 minutes, the hold on your tickets will expire and someone else could get them. Don't worry, this should not be an issue. Just don't take too long at checkout and you won't have to worry. If your tickets timeout, please restart the process.

**Is there a limit to how many tickets I can purchase?**

The online box office limits you to 40 tickets per performance. But we're happy to sell you more! Contact us at 801-576-6570 or [recreation@draperutah.gov](mailto:recreation@draperutah.gov).

**When do the gates open?**

For Draper City Amphitheater-sponsored events, gates will open one hour before the event start time. For Draper Arts Council events or private events, please consult with those organizations or check the website for more information.